

Communication of Engagement (COE)

Period covered: 2019 - 2020

Saint-Petersburg
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2020

Table of content

1. Statement of Continued Support by the Director General	
2. Actions taken by Certification Association "Russia 2020 years to support UN Global Compact' Principle	
2.1. Human Rights	4
2.2. Labour	4
2.3. Environment	5
2.4. Anti-Corruption	6
3. Measurement of outcomes	6

1. Statement of Continued Support by the Director General

Dear Sirs,

I am pleased to confirm that the Certification Association "Russian Register" supports the United Nations Global Compact and its Ten Principles in the field of Human Rights, Labor, Environment and Anti-corruption. Since joining the UN Global Compact on March 11, 2011, Russian Register has steadfastly adhered to the principles of social responsibility that foster trust among customers, employees and the public.

This Communication on Engagement has been prepared with the aim of informing you about the activities carried out by our company in 2018-2020 in support of the UN Global Compact and its Principles. Information about the activities of Russian Register regarding its commitment to the UN Global Compact' Principles is also presented on the company's official website and is available to all interested parties.

Sincerely yours,

Arkady Vladimirtsev

Director General Certification Association "Russian Register"

2. Actions taken by Certification Association "Russian Register" during 2018-2020 years to support UN Global Compact' Principles

2.1. Human Rights

- In 2020, for every organization, the issue of health and safety is the keystone that creates the foundation for survival, recovery and continued prosperity. Russian Register has developed a new initiative on a system for assessing public places and spaces in the service sector, which will help raise confidence in the service sector to a new level. The framework document of the new initiative is the Code of Caring, which sets out the values and principles of service delivery that protect employees, visitors and customers.
- Russian Register and Eurasian Accreditation Center signed Memorandum of Cooperation. The parties intend to establish and develop cooperation in the field of quality assurance of higher education and institutional accreditation of medical educational institutions and their programs in the field of public health, dentistry, preventive medicine, pharmaceutical and nursing education, and biomedicine. The cooperation will be carried out in accordance with the laws of Russia and Kazakhstan. Among other things, it also provides the adaptation and implementation of International Standards WFMO for the improvement of the quality of medical education (under- and post-graduate); Organization Standards for PhD Programs in Biomedicine and Clinical Medicine in the European System (ORPHEUS) and the Association of European Medical Schools (AMSE) (2015); the World Federation for Medical Education (WFME) (2015) which are harmonized with the standards and guidelines for quality assurance in the European higher education area.
- In 2019 Russian Register, together with partners for the independent assessment of the educational quality, created an advisory body on the quality of education the International Accreditation Board. This council upholds the principles of ensuring inclusive and equitable quality education and the promotion of lifelong learning opportunities for all, as well as the implementation of the European Standards and Guidelines for Quality Assurance in Higher Education (ESG ENQA).

2.2. Labour

- In 2019 Russian Register has developed a Policy of ensuring non-discriminatory access to services in order to manage non-discriminatory access to services for assessment (confirmation) of compliance by identifying sources of potential biased approach and preventing the possibility of threats of discrimination arising from self-interest, biased approach and competition.
- Russian Register was asked to enter in the Technical Committee №147 "Social responsibility" of Rosstandart.
- Russian Register Academy acted as an intellectual sponsor of the Sustainable Development Weeks in Moscow and Saint-Petersburg a leading integrated educational project in the Education & Practice format aimed at intensive immersion of participants

in the current agenda of sustainable development and corporate responsibility. With the support of the Russian Register Academy a free webinar was held on the development and implementation of a social responsibility management system based on the IQNet SR10 international standard and the practices of its application in Russia.

- Russian Register Academy held a free webinar on "Sustainable supply chain or links of common chain. Ways of Ensuring Compliance", dedicated to the role of international ISO standards and international initiatives on certification and social audits of suppliers, in the formation of a corporate Sustainable procurement Policy, in the implementation and maintenance of sustainable development principles throughout the supply chain.
- During COVID -19 quarantine in April June, 2020 in Russian Federation and other countries where Russian Register is present, Russian Register Academy held the series of free webinars that covered such issues as interrelation of sustainable development initiatives and business resilience, the webinars showed how implementation of the international standard ISO 223001 on business continuity and its supporting series of standards can help businesses to ensure resilience and sustainability nowadays.

2.3. Environment

- Russian Register actively promotes the idea of environmental responsibility among the largest companies in Russia and abroad. Russian Register certified the Dubai Police and the Ministry of Energy in the United Arab Emirates according to the requirements if ISO 50001 standard in order to ensure energy efficiency and energy savings.
- Russian Register's representative took part in the meeting of the ecology commission of the Parliamentary Association of the North-West of Russia, in order to promote changes in the environmental legislation of the Russian Federation, aimed at activities for the regulation and control of odors. Thanks to the efforts of a representative of the Russian Register, a pilot project on standardization and control of odors was launched in the North-West region of Russia.
- As part of the state contract with the Ministry of Natural Resources of Russia, the representative of the Russian Register has presented the materials to the Committee on Ecology and Environmental Protection of the State Duma of the Russian Federation. These documents should provide regulatory and methodological support for a number of works stipulated by the federal project "Clean Air".
- The Seventh meeting of the 5th International Conference on Chemicals Management Bureau under the Strategic Approach to International Chemicals Management (SAICM) and the auspices of the UN Environment Program was held on the basis of the Central Office of Certification Association "Russian Register". Russian Register took over the organization and holding of the Bureau meeting in Saint Petersburg.
 - Russian Register together with NII Atmosfera JSC became the organizer of the

- 21st International Ecological Congress "Atmosphere-2019". The main goal of the Congress is to develop recommendations for the development of air protection regulation and methodological support of air protection activities in the Russian Federation.
- In 2019, the internal Russian Register Guidelines for the validation and verification of greenhouse gas emissions were updated. The new edition clarified the indicators and documents that must be provided by the customer as part of the provision of services for the validation and verification of greenhouse gas emissions.
- Russian Register takes part in local environmental project such as planting tree in the city and support city's zoo by taking care of manul cat.

2.4. Anti-Corruption

- Russian Register has developed a Policy in the field of combating involvement in corruption activities. Its goal is to create for employees, partners, management, committees and councils, technical centers of competence included in the Russian Register, service providers and clients of a uniform understanding that Russian Register rejects corruption actions in any forms and manifestations, minimizing the risk of involving the company in corrupt activities and implementing mechanisms to ensure and maintain impartiality.
- Russian Register has updated the following internal documents: Code of Ethics for Russian Register Specialists, Code of Ethics of Certification Association "Russian Register", Personnel Training Manual. It was made in order to maintain a high organizational and qualification level of the company's activities that can meet the expectations of clients in terms of competence, impartiality, accessibility and compliance with ethical standards.

3. Measurement of Outcomes

- Increase in the number of food safety certification programs (ISO 22000, FSSC 22000, BRC);
- Number of active certificates for certification programs related to social responsibility, energy efficiency, environmental management:

Standard	Number of certificates		
	2018	2019	2020
IQNet SR10	1 1	108	108
ISO 14001	189	197	188
ISO 50001	15	44	29